

Frequently Asked Questions (FAQs) on the \$150 Relief in August 2022

(a) Taxi drivers

1. How will taxi drivers know if they qualify for the Relief in August 2022?

All existing taxi main hirers are eligible to receive the Relief pay-out through their taxi companies.

2. How will a relief taxi driver benefit from the Relief in August 2022?

The pay-out will be provided to the main hirers in the form of rental rebates. Main hirers are strongly encouraged to share the amount received with their relief drivers. Relief drivers may wish to approach their respective taxi companies for clarification.

3. What can a relief driver do if the main hirer is not willing to share the Relief with the relief taxi hirer?

Main hirers are encouraged to share the amount received with their relief drivers. Any disputes between drivers should be raised to their respective operators.

4. I was formerly a PHC driver who had switched over to driving a taxi. Am I eligible for the Relief?

In this situation, you will be eligible for the Relief if you:

- (a) are the main hirer; and
- (b) continue driving the taxi during the period of assistance i.e., 2 Aug 2022 – 31 Aug 2022.

Since you will be receiving the Relief from your taxi operator, you will not be eligible to receive it through your former PHC operator.

5. Will taxi operators continue to provide rental waivers?

Operators can decide if they wish to continue to offer further support based on their own commercial decisions.

6. How will yellow top drivers receive the Relief?

LTA will contact yellow top taxi owners directly on the disbursement process.

(b) PHC drivers

7. How will PHC drivers know if they qualify for the Relief in August 2022?

PHC drivers who have completed an average of 200 trips/month from 1 Mar 2022 to 31 May 2022 and completed at least one trip in July 2022 will qualify for the Relief. Eligible drivers will be informed by the PHC operators of their eligibility.

8. Will drivers who are on multiple platforms be able to receive more Relief?

No. Driving for multiple platforms will not increase the Relief pay-out. Drivers will be required to nominate their preferred PHC operator to disburse their Relief.

9. I am an existing PHC driver who had been receiving the Special Relief Fund (SRF)/ COVID-19 Driver Relief Fund (CDRF). Do I need to nominate the operator from whom I wish to receive the Relief?

Yes, you are required to nominate your preferred PHC operator to disburse the Relief. More information will be shared with eligible drivers on the nomination process.

10. I am a PHC driver sharing a vehicle with one or more PHC driver(s) who is/are eligible for the Relief. Will I need to share my Relief pay-out?

If you are eligible for the Relief, your pay-out will be pro-rated according to the number of eligible drivers sharing your vehicle during the eligibility period.

11. I was formerly a taxi driver who had switched over to driving a PHC. Am I eligible for the Relief?

Please approach LTA with your details so that LTA may determine your eligibility status.

(c) Others

12. How do taxi and PHC drivers apply for the Relief?

Eligible taxi and PHC drivers will automatically qualify for the Relief. There is no need to apply.

13. What other support is available to drivers who require more financial assistance?

Drivers who require more assistance can approach the Ministry of Social and Family Development's Social Services Offices.